

REDACTED FOR PUBLIC INSPECTION  
**North Carolina Lifeline Application**

When completed, mail or fax form to:  
**TriCounty Telephone Membership Corp, P.O. Box 520, Belhaven, NC 27810**  
**Fax to 252-964-2211**

Customer Name: \_\_\_\_\_ Date of Birth \_\_\_\_\_  
 Customer Service Address: \_\_\_\_\_ Temporary(required): Yes:\_\_\_ No:\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Customer Bill Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Home Telephone: \_\_\_\_\_ Social Security Number (last 4 digits): \_\_\_\_\_  
 Eligible Person's Name if Different than Above: \_\_\_\_\_  
 Eligible Person's Social Security Number (last 4 required): \_\_\_\_\_  
 Eligible Person's Date of Birth: \_\_\_\_\_ New Application \_\_\_\_\_ Renewal \_\_\_\_\_  
 Please choose 1 OR 2.

1. I certify that I participate in at least one of the following programs (check all that apply) and I am providing a photocopy of a document that demonstrates my participation in one of these programs. NOTE: SEND PHOTOCOPIES ONLY; WE WILL NOT RETURN ANY DOCUMENTATION.

- |  |   |
|--|---|
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP)<br><input type="checkbox"/> National School Lunch – Free Lunch Program<br><input type="checkbox"/> Medicaid<br><input type="checkbox"/> Federal Public Housing/Section 8 | <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP)<br><input type="checkbox"/> Temporary Assistance for Needy Families (TANF)<br><input type="checkbox"/> Supplemental Security Income (SSI) |
|--|---|

2. I certify that my total household income falls within the guidelines listed on Page 1 and I also certify that this is how many people live in my household (required): Adults \_\_\_\_\_ Children \_\_\_\_\_. I am providing a photocopy of the following qualifying documents:

- |   |  |
|---|--|
| <input type="checkbox"/> Prior year's state or federal tax return<br><input type="checkbox"/> Current income statement from an employer<br><input type="checkbox"/> Paycheck stubs for most recent 3 months<br><input type="checkbox"/> Social Security statement of benefits<br><input type="checkbox"/> Child Support document<br><input type="checkbox"/> Divorce decree | <input type="checkbox"/> Retirement / pension statement of benefits<br><input type="checkbox"/> Unemployment/Workmen's Compensation statement of benefits<br><input type="checkbox"/> Federal notice letter of participation in General Assistance<br><input type="checkbox"/> Veterans Administration Statement of Benefits<br><input type="checkbox"/> Other official document containing income information |
|---|--|

**I certify, under penalty of perjury, that: (Initial by Each Certification)**

- \_\_\_ 1. I meet the income-based or program-based eligibility criteria for receiving Lifeline, shown above.
- \_\_\_ 2. I will notify the carrier within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit.
- \_\_\_ 3. If I move to a new address, I will provide that new address to TCTMC North Carolina within 30 days.
- \_\_\_ 4. My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service.
- \_\_\_ 5. The information contained in this certification form is true and correct to the best of my knowledge.
- \_\_\_ 6. I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law.
- \_\_\_ 7. I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits.

I hereby authorize Tri-County Telephone Membership Corporation to release any of my information contained in this Lifeline Application required for the administration of the Lifeline program to the FCC or its designee, including the Universal Service Administrative Company, and to any state and federal agency, as required by law.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**For agent use only:**

Type of document for program eligibility: \_\_\_\_\_ How Provided: \_\_\_\_\_  
 Type of document for income eligibility: \_\_\_\_\_ How Provided: \_\_\_\_\_

By: \_\_\_\_\_ Date: \_\_\_\_\_

REDACTED FOR PUBLIC INSPECTION

**PHONE HISTORY**

55, vision, hard work, and paid off when telephone ne a reality to remote areas and Washington Counties. / local residents actually in 1950 with door-to-door signatures and a "good high led to incorporation in ose instrumental in the cluded incorporators, fyer, Carmer H. Wallace, ibeth Hackett, and Hassell irst manager was William )), who was also manager ric Membership Corporation ideland EMC). Other ilenn Carowan (1969-1971) 1971-1972). In 1972, ecil Smith (1954-1992) ative's first full-time d in that capacity until his 992, managers have been (1992-2008), Lyman and Gregory S. Coltrain ny other directors, nbers, too numerous to ed a vital role in TriCounty's

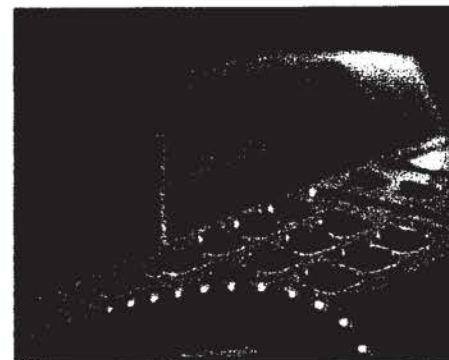
97 telephone lines in 1955, serves roughly 2,800 etown, Pike Road and with local telephone service.

**Means To You**

Tri-County Telephone ration, a percentage of all fter expenses) is credited to ur name in the form of funds are given to estates ers. All earnings have been rs through 1986. The determines when general ributed after taking into inancial stability of the



**TriCounty  
Telecom  
TELEPHONE**

**Contact Us**

2193 NC 99 Hwy South  
PO Box 520  
Belhaven, North Carolina 27810

**Phone:** 252-964-8000

252-927-8000

**Fax:** 252-964-2211

**Email:** Questions@goTriCounty.com

[www.goTriCounty.com](http://www.goTriCounty.com)

**Local Touch — Global Reach**

Tel: (252) 964-8000



## GES FOR SERVICE

### 1 a per month basis:

e - 927.....	\$19.85
e - 935.....	\$19.85
e - 964.....	\$18.80
(re available at a reduced rate.)	
- 927.....	\$26.57
- 935.....	\$26.57
- 964.....	\$25.31

king.....	\$0.00
Call Blocking.....	\$0.00
creening - No Collect....	\$0.00
creening - No 3rd No. ...	\$0.00
.....	\$3.00
ith Pin.....	\$4.00

idential Listing.....	\$0.25
usiness Listing.....	\$0.75
ance Telephone (Rent) ...	\$1.25
ne, Additional Charge ...	\$1.00
.....	\$3.00

Maintenance.....	\$1.25
umber.....	\$0.50
l Number.....	\$1.00

essenger.....	\$9.50
ine>1000'/Spec. Construction ...	\$6.50
ame Premise<1,000'.....	\$1.00
ge.....	\$0.70

### ecurring Charges:

ee.....	\$10.00
.....	\$15.00
Charge.....	\$10.00
.....	\$5.00
.....	\$20.00
.....	\$5.00
ck Fee.....	\$25.00

### Mile Calling Rates

Mon. thru Fri.	Sat.	Sun.
15¢/Min.	10¢/Min.	10¢/Min.
12¢/Min.	10¢/Min.	12¢/Min.
10¢/Min.	10¢/Min.	10¢/Min.

## CALLING FEATURES

For a complete listing of calling features, see the TriCounty Telephone Directory.

A variety of calling features are available to our customers. Your telephone can be made more convenient and beneficial with one or more of these features.

### Call Waiting - \$3.00/mo.

A beep alerts you that a second call is waiting. You can answer the second call without ending the first call or alternate between calls.

### Call Forwarding - \$1.50/mo.

Automatically forwards calls to another number you program in your telephone.

### Call Return - \$3.00/mo.

Dial a code and have a call automatically returned to the last party who called or attempted to call you.

### Call Trace - \$1.50/mo.

Automatically requests a trace of an obscene, threatening or harassing call. After receiving such a call, simply dial a special code to have the caller's telephone number printed at the telephone business office.

### Caller ID-\$4.00/mo.

### Caller ID Deluxe-\$5.95/mo.

Displays the calling party's telephone number between the first and second ring. A Caller ID display device is required. Caller ID Deluxe displays the calling party's number and telephone listing (name).

### Three-Way Calling - \$3.00/mo.

A third party can be added to an existing conversation to permit a three-way conversation.

### Speed Calling "8" - \$1.50/mo.

You can program eight telephone numbers that can be called later with a single digit code from "2" through "9."

### Do Not Disturb - \$3.00/mo.

Allows you to prevent calls from ringing at your telephone. Only callers who have your Personal Identification Number (PIN) can override this feature

and ring your telephone.

### Repeat Dialing - \$3.00/mo.

Dials the last busy number dialed. When the line is free, your call will automatically be made for you.

### Call Screening - \$3.00/mo.

Rejects any calls from numbers included on your screening list. Calls from telephone numbers on your list are sent to an announcement that informs the caller that you are not receiving calls at this time.

### Voice Mail - \$3.95/mo.

Automatically records your messages while you are on or away from your telephone.

### Anonymous Call Rejection - \$3.00/mo.

Rejects calls from numbers that are anonymous. The calling party will receive a recording that they must unblock access to their number before the call can go through.

### Personal Ring - \$4.00/mo.

Also called Teen Service, this allows you to determine for whom a call is intended by its ringing pattern. Works great for fax machines.

Please call the TriCounty Telecom business office at 252-964-8000 if additional information is needed on any calling feature. Many of these features are included in the EZ Talk Bundle at great savings.

[goTriCounty.com](http://goTriCounty.com)

### Other Services:

Advertising  
Cable TV  
Internet  
Long Distance  
Web Hosting & Design

### 40 Mile Calling Savings

An EZ Talk bundle with 40 Mile Calling is available at reduced rates. Ask one of our Customer Care Consultants for details.

# TRICO

## TELECOM

### INTERNET



Local Touch—

## AND ACCESS

om offers High Speed  
nes (DSL) in its three  
is (964, 935 and 927).  
Internet access service  
s up to ten times faster  
up. It allows users to  
k on the phone at the  
ou are always on, you  
ed to your favorite web  
messaging and much

up to 50MB per second!  
-the-home is capable of  
ost unlimited amount of  
ver thought possible.  
rade benefits our  
munity—delivering  
Television services with  
: fiber line. Give us a call  
County.biz for more  
fiber bundles.

te/Mth	Fiber Bundle
29.95	15MB
49.95	20MB
59.95	30MB
39.95	40MB
39.95	50MB

as.  
95 PROMOTION (reg \$149.95)

### ABLE FOR PURCHASE

outer.....	\$ 79.95
it Combo Router....	\$ 99.95
red over 4 months)	
In-Line).....	\$ 4.95
hernet Hub.....	\$ 32.95
Surge Protector ....	\$ 9.95
etwork Card .....	\$ 29.95
DSL.....	\$ 10.00

Lengths Available for Purchase

## DIALUP ACCESS

### What is it...?

Dialup Internet Access allows users to dialup and connect to the Internet at 56K speeds. If you are able to call the Pinetown exchange of 927 without incurring additional charges, this service can work for you. Call us today, and we will check for availability in your area.

**NEW**—Use our FREE enhanced goFAST Accelerator and you can receive even faster speeds. The goFAST Accelerator uses compression and caching techniques to minimize file size and the distance files have to travel to reach you from across the Internet. This state-of-the-art technology is available FREE to all TriCounty Telecom Internet users.

**Unlimited Dial-up Access.....\$19.95**

**Initial set-up.....\$15.00**

## All Internet Access Accounts

### Include The Following...

- FREE Webmail
- 5—100MB Email Accounts
- Email Spam & Virus Filtering
- 5MB of Personal Storage Space

Use this space to upload pictures or files to share with family and friends or create your own web site.

## Contact Us

2193 NC 99 Hwy South  
PO Box 520

Belhaven, North Carolina 27810

Phone: 252-964-8000

252-927-8000

Fax: 252-964-2211

Tech Support: 927-TECH

Dialup Access #: 927-7873

Email: Questions@goTriCounty.com

www.goTriCounty.biz



IC-230505  
I P A R E

LED  
Internet Service  
the Best Balance Of

CE

EED

ABLE SERVICE

EST SOFTWARE

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joTriCounty.com.

/YOUR  
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Line 1210

REDACTED FOR PUBLIC I

PRICE

Some ISP's may APPEAR to be cheaper or to offer more "minutes per dollar," but watch out. The big question is: Do they have the resources to keep adding equipment as their customer base grows? It may be just a matter of time before all of your ISP's capacity is taken up —and all you get are BUSY SIGNALS or SLOW SERVICE.

No "busies" with us! Our dial-up plans offer more hours than most users need and our DSL and fiber plans are unlimited. Plus, we have the resources and the commitment to add equipment as needed.

2 HIGH SPEED

Everything on the Internet is moving faster to accommodate exciting new graphics, sound and video.

Slow modems can't keep up. And ISP's that can't afford to upgrade to handle the latest speeds will leave you bogged down in a slow-motion world. It won't happen with us.

We support traditional dial-up connection speeds up to 56 kbps as well as broadband DSL speeds up to 3.0Mb and fiber speeds up to 50Mb. With our CISCO powered Network, we have the backing to give you the quality and performance you deserve.

DEPENDABLE SERVICE

Compare the dependability of our service with any other ISP. Our major arteries to the Net are multiple OC-3s. If one OC-3 is cut or down-graded, connections are rerouted instantly. No one is more reliable or faster.

Our multiple servers and routers are each supported with uninterruptible power supply and back-up devices, all monitored 24 hours a day—by highly qualified engineers.

TEST SOFTWARE

When you sign up with us, you receive all necessary connection and navigation software, as well as email software. At no additional charge, we help protect you from Junk Mail and unwanted Viruses!

We offer frequent upgrade options as newer versions of our software become available on the market.

SUPPORT

We provide a full-service technical support Help Desk open 24 hours a day, 7 days a week! Call 927-TECH!

You may dial in toll-free to get help with any connection or navigation problem, and our courteous and knowledgeable technicians will guide you to a solution.

It won't take long either. The average "hold" time to reach our Help Desk is less than two minutes because we employ more agents per 100 customers than many ISP's—3 times more!

Complete Professional  
and Web Hosting  
Service  
Compatible ISP.

goTriCounty.biz

- Other Services:
- Advertising
  - Cable TV
  - Local Telephone
  - Long Distance
  - Web Hosting & Design

ZONEALA

Protecting your computer information while using more important than ever. A featured suite of security. A triple defense Firewall from hackers and making Internet users; Anti-Spy protection; SmartDefense automatically updates virus definitions; Identity protection personal data from leaving without your approval. A IM protection-protects you from being monitored on wireless networks and hackers.

For more information, [www.gotricounty.biz/in](http://www.gotricounty.biz/in)

MyBackup

Don't let a computer virus crash wipe out your important. T-Drive service from TriC digital photos and other such as email, iTunes/M documents and spreadsheets protected from viruses, hard accidental deletion and

T-Drive provides remote and automatic backup for important files.

Why wait to back up? Visit [www.gotricounty.biz](http://www.gotricounty.biz) for more information on how to protect your important files.

Price/month based on storage		
50 MB....	FREE	5
1GB....	\$ 4.95	
10 GB....	\$24.95	

**REDACTED – FOR PUBLIC INSPECTION**

**TRI-COUNTY TELEPHONE MEMBERSHIP CORP (SAC 230505)**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**